# Management of the COVID-19 health crisis: a survey in Swiss hospital pharmacies

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- \* These two authors contributed equally.
  - The COVID-19 pandemic has put a lot of strain on health systems since 2020
  - pharmacies (HP) actions undertaken and challenges experienced during the first wave was performed to improve pharmaceutical management of future health crises

- HP have faced many challenges related to the pandemic and found quick and effective solutions
- The pandemic underlining the critical role of HP in such crisis
- Managing complex pandemic response requires disaster plan, communication, staff flexibility and collaboration

## METHOD



- ✓ Survey was organized into 11 clusters
- ✓ Sent to Swiss Head of HP (n=65)
- √ 66% responses

# RESULTS

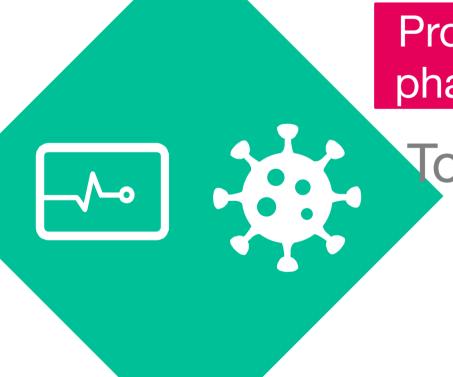
### **HUMAN RESOURCES**



59% of HP's staff had to change their jobs during first wave

- from <10% of change (21%)</li>
- to >50% of change (3%)

#### DRUGS USE IN INTENSIVE AND COVID UNITS Provided by



Provided by pharmacists technicians

To support physicians I 24 To support nurses i To restock drugs! To dispense drugs 12

Intensive care Unit **COVID Unit** 17 10 20

#### **CRISIS MANAGEMENT**

41% had previously standard operating procedures/pandemic plan 95% created crisis unit including mainly √ Head pharmacist (61%)

✓ Logistics unit member (34%)

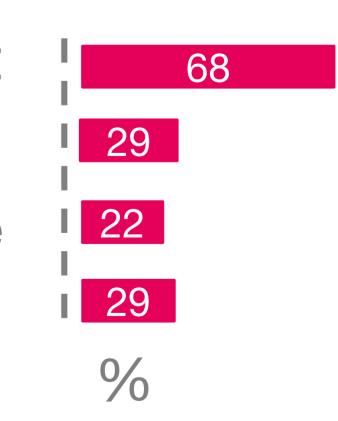
### **DRUGS COVID-19**

**54%** ↑ existing stocks and/or 51% created new storages

51% created specific drugs' list for COVID-19 units



Treatment choice Drugs administration



Such lists included:

- ✓ 83%: COVID drugs (lopinavir/ritonavir, hydroxychloroquine, remdesivir\*, tocilizumab)
- ✓ 81%: Sedatives (Dexmedetomidine, lorazepam, midazolam\*)
- √ 77%: Anaesthetics (Etomidate, fentanyl, ketamine, propofol\*, remifentanil, sufentanil, suxamethonium)
- √ 73%: Antibiotics (Amikacine, amoxiciline, azithromycine, ceftriaxone, cefuroxime, meropenem, piperacilline/tazobactam)

\* ran out of stock in 26% of HP; \* propofol (49%) and midazolam (44%) generated the most concern of shortages











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