

# A Toolbox for Implementing Pharmacy Services intended for pharmacists and education

# TIPS

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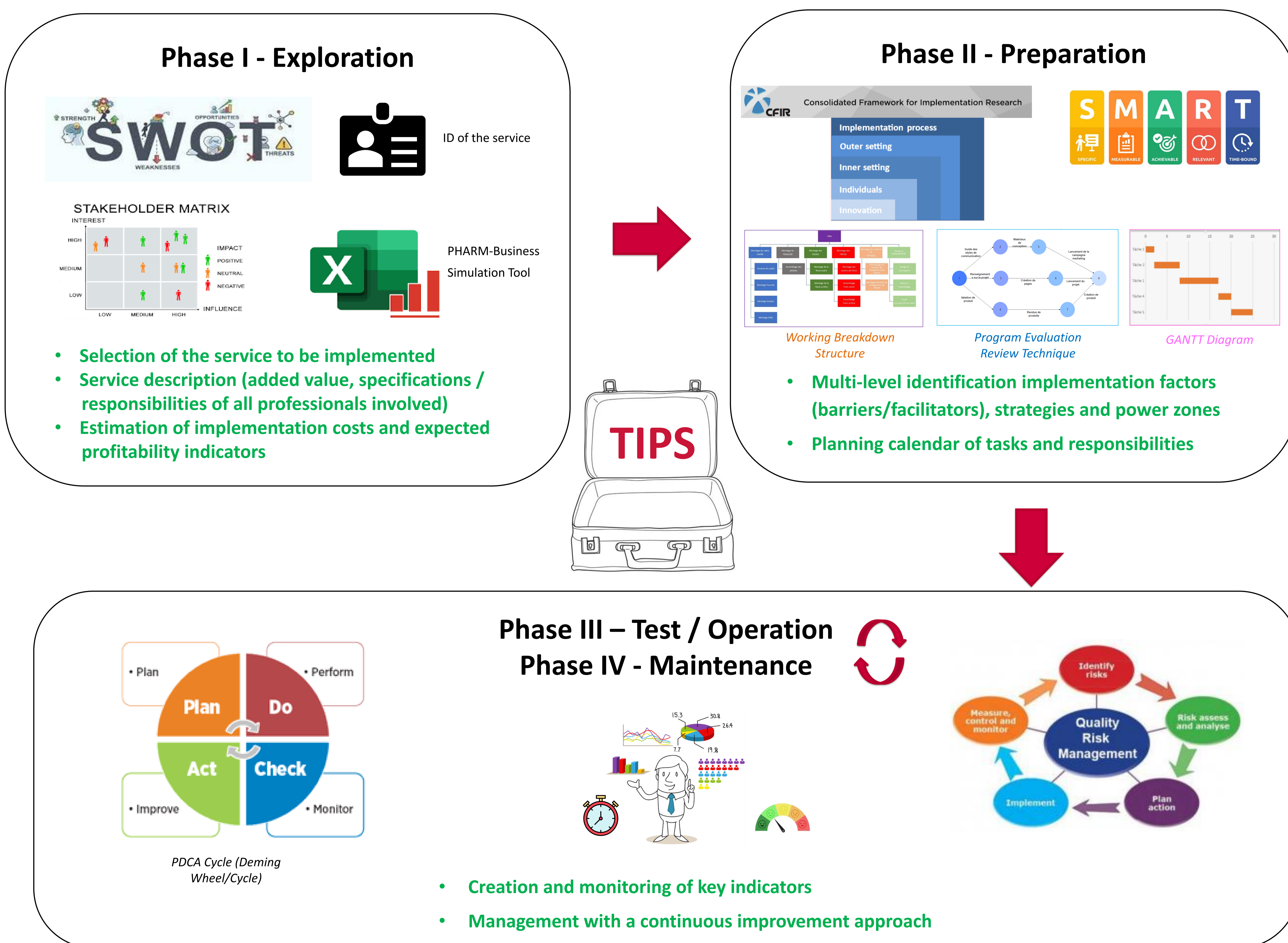
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- Implementing sustainable professional pharmacy services is a **complex process**.
- Implementers need a **structured approach** for strategy, planning, managing and monitoring all process long.
- The **Toolbox for Implementing Pharmacy Services (TIPS)** has been developed by trainers who teach implementation of pharmacy services as part of a post-graduate education course.
- Each tool has been developed and/or selected to meet the objective of the implementation phases\* and generic enough to be adaptable for various types of services and pharmacy characteristics.



- The last tool of TIPS is the formalization of a **network** to encourage peer exchanges which cuts across all phases of the implementation process.
- TIPS can be useful as a training and practical tool when implementing services for an independent pharmacy, a pharmacy group/chain, a professional association or researchers.
- The next steps are :
  - validation of TIPS by a group of experts (pharmacists, managers, academics);
  - finding the right format to make the tool accessible and promote the use of data collected in daily practice by pharmacists to create real-world evidence in the context of **health technology assessment** in primary care.