Computer-Supported Collaborative Learning DOI 10.1007/s11412-007-9021-5

 $\frac{1}{2}$

Using graphical tools in a phased activity for enhancing 4 dialogical skills: An example with Digalo 5Nathalie Muller Mirza • Valérie Tartas • 6 Anne-Nelly Perret-Clermont • Jean-François de Pietro 7 Received: 30 April 2007 / Accepted: 20 July 2007 8 © International Society of the Learning Sciences, Inc.; Springer Science + Business Media, LLC 2007 9 Abstract ICT tools have been developed to facilitate web-based learning through and 12learning about argumentation. In this paper we will present an example of a learning activity 13mediated by Digalo-software for knowledge sharing through visually supported discussion-14 developed in a university setting. Our aim is to examine, in particular, socio-cognitive 15construction of knowledge and argumentation by students debating a controversial question 16in history. We propose a descriptive approach of understanding and meaning-making 17processes based on two levels of analysis: (1) a topic meaning-making process oriented level 18 and (2) an argumentation oriented level. We focus our studies on how the participants-small 19groups of students-develop understanding of the topic, their arguments and their interactions 20through the use of different functionalities of this software. Our results show that interactive 21and argumentative processes are themselves objects of learning and develop through 22collective activity. Development of the understanding of the topic through argumentation is 23

Keywords Argumentation · Dialogue · Learning · Argumentative maps · ICT tool

25

24

N. Muller Mirza (🖂) • V. Tartas • A.-N. Perret-Clermont

Institute of Psychology, University of Neuchâtel, Espace L.-Agassiz 1, CH-2000 Neuchâtel, Switzerland e-mail: Nathalie.Muller@unine.ch

discussed and linked to the design of the activity and the affordances of the Digalo software.

V. Tartas e-mail: tartas@univ-tlse2.fr

A.-N. Perret-Clermont e-mail: Anne-Nelly.Perret-Clermont@unine.ch

V. Tartas

Cognition, Communication and Development Laboratory (CCD), University of Toulouse Le Mirail, 5 allées Antonio Machado, 31058 Toulouse Cedex 9, France

Introduction

Sepulveda: Indian people do not possess the art and ways of humans. You sacrifice	28
human beings.	29
The Indians: And your massacres??? We have an eschatological justification for	30

our sacrifices. But you, you torture us, slaughter our women and children in God's 31 name of love, goodness and pardon. Is this not a paradox? 32

Las Casas: We might have committed such sacrifices as well, let us remember Isaac! (...)

The Indians: We ask you nothing: before your arrival, everything went well for us, we do not need either your help or your religion...

This "dialogue" is an extract from a learning activity where students were asked to role-play 37 the characters of the Valladolid Controversy: Sepulveda, Las Casas and the Aztec Indians, 38and to discuss the question that was raised in mid 16th Century: "Do Aztec Indians have a 39 soul? Are they human beings?" As an historical event, this controversy took place in the 40Spanish city of Valladolid between 1550 and 1551, when the Spanish King Charles-Quint, 41 by the mediation of the Papal Legate, asked theologians and intellectuals Bartolomé de Las 42Casas and Ginès de Sepulveda to discuss whether New World Indians could be considered 43human beings. This discussion had an important issue in economical and political terms, as 44 it involved whether the Spanish Conquistadors should keep Indians as slaves for extracting 45gold and provide, thereby, important resources to Spain or not. The learning activity that we 46proposed to our students in this role-play version was mediated by argumentative software 47called Digalo; it aimed at enhancing argumentative skills and historical knowledge about 48the Valladolid Controversy and its context. 49

This paper is grounded on two main theoretical and pedagogical concerns in the domain 50of learning. On the one hand, scholars emphasize not only interactions but also 51argumentative interactions as powerful tools for developing learning and thinking processes 52(Driver et al. 2000; Leitão 2000; Schwarz et al. 2000). On the other hand, some researchers 53study the potential of information and communication technology (ICT) representational 54supports that can sustain argumentation activity (Andriessen et al. 2003; Schwarz and 55Glassner 2003a; Veerman and Treasure-Jones 1999). Taking these two directions as starting 56points, we first acted as "pedagogical designers" and elaborated a learning and argu-57mentative activity mediated by a specific argument mapping environment, Digalo, and 58proposed it to students. As researchers, our aim is to better understand meaning-making 59processes elaborated by the groups of participants: What kind of understanding of this 60 historical topic did they build? How has argumentation developed through this particular 61 interactive and CSCL-tool mediated activity? What are the tool affordances that seem 62salient towards the topic building and argumentative processes? These questions more 63 generally relate to the possible effects of argumentative practices on learning in educative 64contexts and to their conditions of efficiency. 65

In this paper, we intend to present the main outcomes of an "exploring and 66 understanding" analysis (Koschmann et al. 2003). We will therefore follow, step-by-step, 67 how students, in small working groups, use this tool, and what purposes it serves in terms 68 of construction of knowledge and argumentation. This article starts with some theoretical 69 points about the social dimension of argumentation and its links to learning, as well as the 70role of particular CSCL environments in such activity. In a second part, both the learning 71activity and our methodological approach are presented, and the analysis and its results are 72developed and discussed. 73

33

34

35

Computer-Supported Collaborative Learning

What is argumentation?

In its elementary form, the basic task of argumentation is to develop an argument that gives 75"evidence" for the validity of an answer to a disputed topic, the question at stake. It 76consequently involves the idea of "helping recognize" the reasonableness of a position 77 (Rigotti and Greco 2004). It grows in communicative and interactive processes, and 78generally takes the form of a dialogue. Argumentation has a long tradition in philosophy, 79logic, and the epistemology of sciences. Many definitions are available that point either to 80 its logical or its social dimensions, to its agonistic orientation-where the aim is to convince-81 or to its exploratory goals-aiming at opening, testing, and developing multiple points of 82views or resolving a problem. 83

Some authors study argumentation by focusing on its dialogical dimension (Baker 2004; 84 Leitão 2001). Saying that argumentation is a dialogical process is interesting, as it focuses 85 on aspects that are, in our view, interdependent. First, focusing on the pragmatic conditions 86 of argumentation, we can say that argumentation occurs always (or almost) in a certain type 87 of dialogue: to argue involves different perspectives on a same object, different "voices" in 88 contrast, a proponent and an audience or an opponent. Let us imagine a pupil writing an 89 argumentative text: the situation can be seen as a dialogue; not only does she defend a point 90 of view in introducing different perspectives but she is also aware that the text has her 91 teacher as audience. But, second, argumentation can also be considered as dialogic in a 92 more Bakhtinian meaning, as it takes form and sense in the words of the other, even if the 93latter is oneself (Bakhtin/Volosinov 1929/1973, 1930/1983). This dialogical dimension can 94also be seen as constitutive of argumentation itself, as it involves two main processes: 95justification and negotiation (Leitão 2001). For the study of teaching-learning processes, it 96 is hence important to consider argumentation within different forms of social interactions, 97 with special attention paid to the role of dialogue in knowledge construction and thinking. 98

Argumentation in educational contexts

Argumentation is often rediscovered and described as a cognitive, interactive and dialogical 100activity (van Eemeren 2003; Leitão 2000) as it is grounded in experiences or knowledge 101and is to some extend linked with logical thinking. Argumentation is seen as a means to 102open new points of view to oneself and to others and to increase one's knowledge, as it 103implies different socio-cognitive operations, namely justification and negotiation. In 104everyday settings however, when people take part in an argument they frequently seem 105to be less interested in "finding the truth" than in achieving social effects such as gaining 106respect or influence or marginalizing an opponent (Miller 1986; Schwarz and Glassner 107 2003b). 108

Trying to promote argumentative activities in the classroom raises interesting questions.109For example, how will children develop argumentation skills? From a developmental point110of view, argumentation, if strictly defined as the only justification of one's position, appears111at a very early age, around three or four (see for example, Dunn and Munn 1987; Stein and112Albro 2001). But defined as a discourse that takes into account and refutes the opposing113arguments of the defended thesis, argumentation appears later, around 17 or 18 years old, in114written texts (Golder and Coirier 1994).115

Another interesting question is about which kind of discursive practices need to be 116 enhanced in order to foster argumentation. Collaborative dialogue is not sufficient. The role 117 of some lower level features, such as roles, strategies and moves, has to be understood in 118

74

143

order to identify the specific types of dialogues that support this kind of learning. Mercer 119(1995) and Mercer and Wegerif (1999) have shown, for instance, how the exploratory talk 120approach, based on ground rules for dialogical reasoning, can bring pupils to improve their 121generic reasoning skills. Other studies have tackled the necessity of structuring and 122supporting learners' dialogue in order to bring up clear and significant educational benefits. 123They show that collaborative argumentation is often essential to support a deeper dialogue 124that will reveal conceptual development and improve the reasoning of learners (Mac Alister 125et al. 2003). In this perspective, Wood (1996) for instance, constructs argumentative 126activities with teachers in mathematics classrooms by defining social rules for communi-127cation and, later, observes socio-cognitive conflicts likely to facilitate the acquisition of 128mathematical notions (see also Osborne et al. 2001). Four socio-cognitive mechanisms are 129part of the argumentation activity and can explain the learning gain: knowledge is 130becoming explicit; conceptual changes occur; new knowledge is co-elaborated through 131interactions, and articulation between links increases (Baker 2004). These examples of 132empirical and theoretical studies, among many others, join up with Vygostsky's (1978) 133approach to learning, for which the appropriation of external linguistic processes that occur 134in social settings may allow the development of higher level mental processes. 135

If many scholars agree with the idea of the potential of argumentation in learning, they also point out the fact that argumentation activities have to be carefully implemented: "individual reasoning can benefit from arguing to learn, but argumentation must be scaffolded by the environment to support a gradual appropriation of collaborative argumentation" (Andriessen 2006, p. 899). The questions of how to frame and set up argumentative activities in schools, in order to become "effective" in terms of learning, have lead some researchers to work with ICT tools.

The role of ICT tools in argumentative learning

Some ICT tools have been developed to support argumentative activities in classrooms.144Digalo has been conceived to aim and facilitate learning through and learning about145argumentation. Like other tools meant to support argumentative learning (Hron and146Friedrich 2003), Digalo provides graphical and visual descriptions of arguments that can147serve as external references for collective learning or problem solving.148

Other similar tools have been analyzed and results from theses studies show that visual 149representations and structured dialogues may facilitate learning (Baker and Lund 1997; 150Hirsch et al. 2004; Schwarz and Glassner 2003a; Suthers 2003). For example, Baker and 151Lund (1997), and later Soller et al. (1999), implemented an interface related to the speech 152act theory that constrains the user to choose explicitly pre-defined types of "communicative 153acts," such as questions and justifications. These types were expressed by sentence openers 154such as "I propose to ...," "To justify ...," "I agree because ..." and participants had to select 155and complete them. Results point out that structuring dialogue promotes more task-focused 156and reflective interactions and is an adequate pedagogical tool for virtual learning groups 157(Hron et al. 2000). 158

The Digalo software is designed to provide visualization of the ongoing discussion and 159 sustain argumentation. The "argumentative maps" are a visual representation on a common 160 screen and allow for written arguments inserted in shapes of different kinds with arrows to 161 connect them. These argumentative maps trace the discourse and keep it visible under the 162 participants' eyes. This allows for (1) elaboration of arguments, because unlike an oral 163 debate, participants have time to write down their arguments and reflect on them (Veerman 164

🖄 Springer

and Treasure-Jones 1999); (2) production of explicit speech acts (Baker and Lund 1997); 165(3) visibility of the arguments on the map, which helps to concentrate on the evolution of 166the debate and prevents participants from losing the thread of the discussion (Glassner and 167Schwarz 2004; Suthers 2003); and (4) the possibility to make relations and links between 168the visible propositions, helping to maintain coherence during the discussion (Munneke et 169al. 2003). From the analysis of different types of representations, Suthers (2003) develops 170three specific hypotheses concerning their affordances: representational notations influence 171learners' ontologies (a representational notation limits what can be represented); salient 172knowledge units receive more elaboration (the participants will be more likely to attend to, 173and hence elaborate on, the knowledge units that are perceptually salient in their shared 174representational workspace); salience of missing knowledge units guides information 175research (unfilled fields in the organizing structures, if perceptually salient, can show 176missing knowledge units to be as salient as those that are present). Graphical tools can thus 177facilitate negotiation and justification practices and the elaboration of a shared 178understanding through the integration of the points of view of others in the learners' own 179thinking. 180

Previous studies have also pointed out the necessity of considering the local context in which successful argumentation takes place as "we don't argue with anyone about anything at anytime" (Ravenscroft 2003). Relying on these assumptions, the interactive software Digalo has been created by both computer scientists and educational and psychological scientists. Let us describe its main functionalities.

Digalo functionalities

Digalo has been developed and tested in the context of the 5th Program Frame of the187European Commission (DUNES¹ project—Dialogical argUmentative Negotiation Educational Software). It is an interactive environment that allows visualization of the ongoing188discussion through an argumentative map. Thanks to its flexibility, it can be adapted to190various learning and work-place contexts.191

The Digalo tool is a graphical editor that allows the users to create and handle 192argumentative maps. Fed by the users' written contributions, these maps increase through 193discussion and provide a picture of its evolution-who said what, when, to whom, etc. -while 194notifying the argumentative form and structure of the discussion. On the shared screen each 195participant or group is identified by means of a symbol. Each can select one of the 196predetermined shapes that designate the nature of the proposition: argument, idea, 197comment, information, question... Then, one can write down a main idea (in the "title" 198window) and develop it (in the "comment" window). With the help of a selected arrow, this 199shape can be linked to others and signal the opposition, agreement or neutral orientation of 200the relationship (Fig. 1). 201

Let us take the example of three functionalities. In the forthcoming analysis, these three 202 functionalities will be studied as they appear to be significant affordances for argumentation 203 and knowledge construction: (1) The "title" window: participants write down a title, and 204

¹ DUNES (Dialogical argUmentative Negotiation Educational Software) is a European project funded by the 5th Program Frame of the European Commission (IST-2001-34153). It involved nine participants, academic partners and software developers from France, Germany, Greece, Israel, The Netherlands, Sweden, Switzerland and the UK (http://www.dunes.gr/).

ED, III 102 Rt 10 02 Row 01 01 F8/2007

N. Muller Mirza, et al.

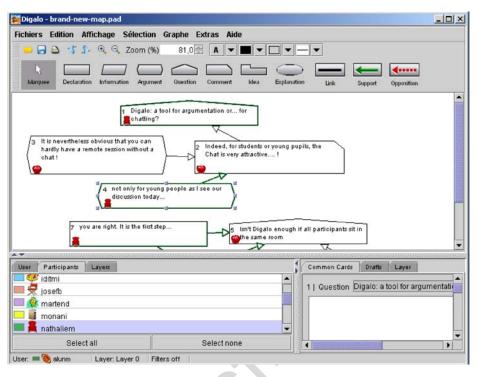


Fig. 1 Digalo software and its functionalities

thus formulate, using few words, their main ideas or "claims", making them explicit for others and themselves (at least, this is what was intended by the Digalo designers); (2) The "comment" window: participants can justify their propositions and points of view; they are thus incited to ground, develop and justify them; (3) The arrows: participants are invited to place links between the different points of view. This leads them to think about the relationship between the various utterances and to take into account the perspectives of their partners.

Participants and learning situation

We designed a learning activity in history, mediated by Digalo, and following a socioconstructivist approach to learning that considers the learner as an active participant in her own learning through interaction with others. 215

We took the Valladolid Controversy as the frame for the learning activity. The 216Controversy took place in the Spanish city of Valladolid between 1550 and 1551, when the 217Spanish King Charles-Quint, by the mediation of the Papal Legate, the Cardinal Roncieri, 218asked the theologians and intellectuals Bartolomé de Las Casas-a Dominican priest 219officiating in the New World-and Ginès de Sepulveda-an historian and translator of 220Aristotle-to discuss the question of the New World Indians' soul. Charles-Quint, coming 221from Europe where the Reform was at its greatest expansion, was not willing to defer to 222Rome's authority on such debate... Nevertheless, the verdict of the Papal Legate recognized 223that Indian people did indeed have a soul, as Las Casas was battling for. Consequently to 224

212

Print will be in black and white

EDITOR'S PROOF

the Papal Legate's decision, slavery of Indian people was forbidden. Therefore, they stood225for their rights to freedom and to own propriety. Trying to apply the Papal Legate's decision226brought on strong oppositions and was largely disrespected by colonizers, but this statement227nevertheless became the official position of the King of Spain and the Catholic Church.228

With 11 advanced Psychology and Education students (third and fourth year of study) in 229the frame of practical works, we used as a base the learning activity created by historians 230and teachers of history (Bourdin et al. 2001; Carrière 1992) for secondary school pupils. At 231the time of the experiment, the students were between 23 and 40 years old; it took place at 232the University of Neuchâtel in 2003. The learning activity takes the form of a role-play 233between historical characters who were actors of the Controversy: Las Casas, Sepulveda 234and the Indians. The students are split into three groups, each of them taking the role of one 235of the three characters (Fig. 2). 236

We consider that involving learners in a role-play is an interesting activity here, as it 237raises the important issue in history about the relationship between events and people in 238other periods of time. Therefore, it provides an opportunity for the participants to 239experiment a double process of "decentration": as Europeans towards Aztec culture and as 240modern citizens towards the strange questions asked by the Papal Legate. It also seems a 241good opportunity to become aware of the importance of debating in history, as the 242Controversy in itself has an argumentative structure and allows the participants to get used 243to a "historian way of thinking" (Bruner 1996; Heimberg 2002). 244

As designers of the activity and "teachers," our pedagogical goals were to invite 245 participants to enter into a historical perspective, distant from them in terms of an 246 interpretative system of references. Students were expected to elaborate a broader picture of 247 this period. The students who participated in this activity were interested in experimenting 248 with argumentation through Digalo and did not know this historical Controversy before the 249 activity. Their objectives were double: testing a new tool that can be useful in a learning 250 setting as well as learning about a specific historical period they did not know. 251

Design of the learning activity

The argumentative activity mediated by Digalo contains the following main steps (Fig. 2): 253

(0) Training session with Digalo. Before presenting the Valladolid Controversy activity to 254 the participants, we explained the main functions of Digalo in a familiarization 255 meeting (4 computers were at the students' disposal so they could explore the software).

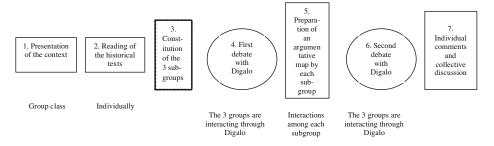


Fig. 2 Learning activity phases

EDITIO2RIDS02R001F8/2007

- Presentation of the historical context of the Valladolid Controversy. One of the 258 students presented to his colleagues the main issues of the Valladolid Controversy: 259 who are the main characters of the Controversy and what was at stake in the 260 discussions from a political and economical point of view. The question Sepulveda 261 and Las Casas had to discuss is tackled: "Do the Indians have a soul? Are they human 262 beings"? 263
- (2) The class is split into three subgroups. One subgroup is asked to play the character of 264 Sepulveda, supporting the perspective that Indian people don't have a soul (four students); another subgroup will play the role of Las Casas, supporting the pro-Indian perspective (3 students); and the third subgroup plays the Indian people's role (4 267 students);
- (3) Individual reading of historical texts. Provided by the historian designers of the 269 activity, the documents provide historical information allowing the participants to 270 develop the perspective of the character they have to play. 271
- (4) Collective debate supported by Digalo. All the three groups interact through Digalo 272 about the question "do Indians people have a soul?". A first argumentative map called 273 "map1" is the product of this debate (each subgroup has one computer to work with; 3 274 computers are thus interconnected). The term "collective debate" means inter-group 275 dialogue in which all the three groups are dialoguing and arguing through Digalo. 276
- (5) Subgroup argumentative mapping. Each subgroup is asked to work on historical texts 277 and to elaborate an argumentative map with Digalo made of the main arguments they 278 gather from their documents; this map should help them to prepare for the last 279 collective debate. Three argumentative maps are thus elaborated, made with Digalo in 280 an asynchronous way, resulting from the collective work of each character-group but without interaction between the groups. We call these maps "map2.". 282
- (6) Collective debate with Digalo. All three subgroups interact for the second time about 283 the same question through Digalo, but have at their disposal the maps they made in 284 the previous step. The result of this debate is called "map3."
- (7) Individual reflection. The participants, individually, write down their own comments, 286 mainly about what they learned and what they think about the technical aspects of 287 Digalo; a collective discussion then ends the activity. 288

From the moment when the subgroups begin working on the texts, there is no face-toface interaction between the Las Casas, Sepulveda and the Indians subgroups. 290

During the Digalo sessions, the software was configured without any moderator²; seven 291 kinds of shapes and three kinds of arrows were available (opposition, support and neutral 292 arrows). 293

The argumentative maps produced by the groups during the collective debates take the 294 following aspects (Figs. 3 and 4): 295

Methodological approach

296

In CSCL literature, three traditional methods of research are usually used: experimental, 297 descriptive and iterative designs (Suthers 2006). The present study belongs to the 298 descriptive approach: data-driven, seeking to discover regularities in data, rather than 299

² As organizers of the activity, some of us were able to answer technical questions raised by the participants.

Computer-Supported Collaborative Learning

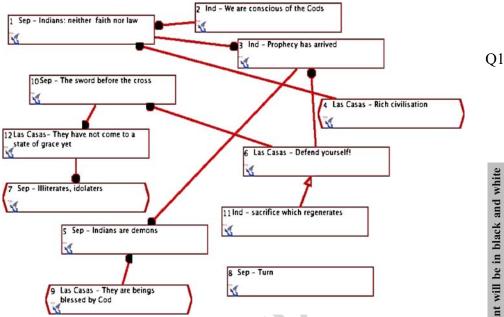


Fig. 3 Map 1 (translated in French; the name of the character has been added in the English version)

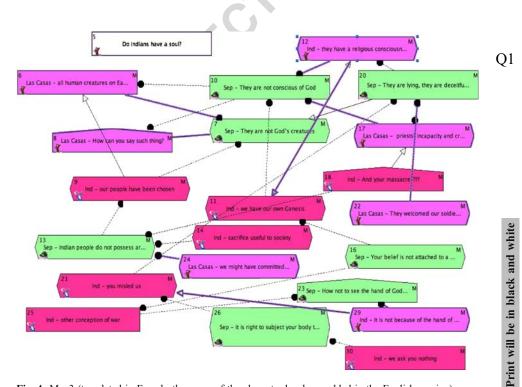


Fig. 4 Map3 (translated in French; the name of the character has been added in the English version)

N. Muller Mirza, et al.

imposing theoretical categories. In this perspective, our objectives are to describe how300learners use a particular tool intended to mediate learning and argumentation, and in what301kind of meaning-making processes they are involved. We will conduct a micro-analysis of a302collective argumentative activity based on the use of Digalo. The main data we will study303are, therefore, the collective argumentative maps.304

Method of analysis

Our interest for interaction and learning processes (see, for example, Perret-Clermont 1980;306Perret-Clermont et al. 1991, 2004; Tartas et al. 2004) caused us to move from an analysis of307a face-to-face interaction to an analysis of the learning context, considered as a micro-308history of a wider history of learning (see also Muller Mirza 2005; Muller and Perret-309Clermont 1999; Perret-Clermont and Schubauer-Leoni 1981) that takes into account the310parameters of this learning context.311

In this perspective, our aim is to shed light on the dynamics of argumentation and of 312knowledge co-construction. Therefore, we wanted to find an analytical method that was 313 reliable and compatible with our theoretical perspective and specificities of the online 314 learning environment. Moreover, it had to be coherent with our pedagogical goal, which 315was not to teach students how to argue, but to provide them with the opportunity to learn 316 from argumentation. While Toulmin's elaboration of argument (1958) is one of the most 317 cited methods, in general, for argumentation's assessment, it was not useful for us; this 318 specific "argumentation grammar" does not consider both sides involved in argumentation 319and its contextual specificities (Andriessen 2006). In another theoretical frame, discourse 320 analysis would not be suitable to analyze the argumentation when supported by software 321 (Suthers 2006). Along with others, we decided to focus on two particular dimensions that 322 are de facto interconnected: (1) the topic construction made by the participants—what we 323 call "topic meaning-making-oriented level of analysis"—on one hand; and (2) on the 324argumentation processes, "argumentation-oriented level of analysis," on the other. In our 325 analysis, the uses of the Digalo affordances are analyzed at both levels, as they are part of 326 the process of knowledge construction and of argumentation. 327

- (1)Topic meaning-making-oriented analysis is based, in this context, on the following 328 question: what are the "topic meaning-making" units that are expressed and developed 329by the participants about the historical context of the Controversy? Our focus will be 330(a) on the contents of the utterances written down in the shapes-what are the main 331subtopics that are brought by the groups, and (b) on when they appear in the course of 332 the discussion. It includes what is being written by each subgroup in order to justify their 333 position towards the question of the Indians' soul through a micro-historical level of 334 analysis. This analysis focused on the unit of the "shapes" in tool-oriented terminology. 335
- (2)Argumentation-oriented analysis focus on the interactive dynamics: how do par-336 ticipants articulate their arguments toward others? How do they take into account 337 arguments formulated by others? Our main interest is to consider argumentation 338 activity as a social process. In this perspective, we choose the unit of analysis 339 suggested by Leitão (2000). Leitão is interested in tracking knowledge building 340 through argumentation and mostly the processes of changes in people's view. In this 341 perspective, she identifies what she calls the "argumentative sequence" (arguments-342 counterargument-reply) and analyzes the different ways people counterargue and reply 343 to an argument. An argumentative sequence is made of 1) an argument, which is 344composed of a position and its justification, (2) a counterargument in response to the 345

EDITOR'S PROOF

first argument, and (3) a reply that captures the participants' immediate and secondary 346 reactions to the counterargument. Forms of counterarguments are of particular interest 347 as opposition prompts the arguers to produce more explicit and better sustained 348 arguments. She qualifies three kinds of counterarguments: (a) supporting the other side 349 of the question; (b) bringing the truth of a claim into question by making a claim that 350 potentially reverses what that claim comprises; (c) questioning a reason-position link. 351

As said by Leitão, the ability to reply to counterarguments is important in argumentation, 352as it reflects people's ability to consider favorable and unfavorable ideas about a given 353 matter, as well as to examine the weaknesses and strengths of justifications they present in 354support of their own beliefs. It also shows how participants incorporate unfavorable data 355into their discourse (if they do so), which allows for changing their representation of a 356 specific topic. For our concern, this dimension is interesting in order to see if the students 357 make their characters change their mind. Leitão presents four types of reply: (a) the 358dismissal, where the participants dismiss a piece of information a counterargument conveys; 359 (b) the local agreement: there is a partial agreement with the counterargument even if it 360 does not lead the arguer to review or modify the first argument, and the speakers go on 361 defending their previous position. These two kinds of reply imply the preservation of the 362 first argument as it was originally stated, whereas (c) the integrative reply, shows the 363 arguer's agreement with parts of a counterargument; it implies some changes in her original 364position (for example, the content of a counterargument can be integrated into the 365 participants' argumentation as an exception to a point they had previously made in a 366 generalized way); and (d) the withdrawal of an initial view. 367

In this argumentation-oriented analysis, the uses of some specific functionalities of 368 Digalo—in particular the "title" and the "comment" windows, and the arrows—which are 369 supposed to support specific forms of argumentation, have been analyzed in depth. 370

Data

The present data is composed by the two collective intergroup maps, maps 1 and 3. Both 372are collective debates, but occurring at a different moment of the argumentative activity. 373 The first debate is organized just after a quick individual reading of the documents, while 374the second one takes place when the three groups have had time to prepare their arguments 375 from their interactive observation of the historical texts. The researchers took notes when 376observing the argumentative activity, but for technical reasons no video tapings are 377 available. The student accounts written down at the end of the activity and the oral 378 discussions within each subgroup are not taken as objects of our analysis here, as we are 379interested on the argumentation process that has evolved through the use of Digalo. Before 380 introducing the activity, some preliminary questions were asked to make sure that the 381students did not know the Valladolid Controversy. 382

Topic meaning-making-oriented level of analysis

The topic under study is the historical event delimited by the question: "do Indians have a 384 soul?". We call "subtopics" the topic meaning-making units communicated by the groups 385 through the shapes of Digalo. 386

Before entering into the collective debate, the groups of students read the texts. They 387 were then invited to initiate a debate by role playing one of the three main characters of the 388

383

401

417

Valladolid Controversy. From their readings (phase 2) and their preparatory work (phase 4), how do they elaborate a picture of this historical event? What subtopics do they bring and explore in the discussion mediated by Digalo? 391 First, we can observe from the map1 and map3, that there are only 3 utterances (out of 392

The various elements that were chosen by the different groups to answer the question of 398 whether Indians have a soul or not can be related to three main subtopics. These are all 399 relevant for understanding of the historical context of the Valladolid Controversy. 400

We categorized all the utterances into the three following subtopics:

- (1) *Indian civilization*. This subtopic consists of utterances from the different groups 402 addressing the Indians' ways of thinking, believing and behaving. 403
- (2) Spanish spiritual representation of the world. Related to this subtopic are all 404 utterances linked to the way Spanish people refer to the Christian/Catholic religion, 405 using quotations from the Bible and general "Christian morality."
- (3) *Relationship between the Spanish people and Indians*. This subtopic relates to the 407 utterances made mainly about the Spanish practices towards Indians; 408
- (4) Other. A fourth category comprises utterances that cannot be related to the three 409 previous ones; utterances that are outside of the task or do not have any content-410 oriented focus.
 411

The unit of analysis is inside a "shape," a group of words sharing the same meaning; it 412 can be one or two sentences or one part of a sentence, according to its meaning. 413

We can see that the different subtopics are addressed in different ways in these two maps (Table 1). 414

Let us consider the way participants make use of the different subtopics in the two maps. 416

"Indian civilization" subtopic as a shared meaning-making unit

The subtopic of the "civilization" of the Indians is addressed both by Las Casas and the 418 Indian subgroups in order to support the position that Indian people can be considered as 419 human beings and God's creatures. This subtopic is very often addressed in the first map 420 (50% of all the utterances) and decreases in map3 (30.4%). The Las Casas subgroup, for 421 instance, expresses the idea that as human beings they have developed a complex society 422 built on some sophisticated judicial and clerical systems: "They have laws—they are 423

	In map1	Percent	In map3	Percent
Subtopic 1 (Indian civilization)	7	50	7	30.4
Subtopic 2 (Spanish representation of the world)	3	22	4	17.4
Subtopic 3 (relationship between the Spanish people and Indians)	0	0	9	39.2
Others	2 (+2 out of task)	28	2 (1 out of task)	13
Total	14		23	

Computer-Supported Collaborative Learning

Furns	Character	Argument (A)	Counterargument (CA)	Reply (R)	Justification
rgur	nentative seq	uence 1 (Indian	s' consciousness of God)	
1		A1a: They are not conscious		, 	Because they have no physical modesty; they are naked
		of God			
2	Indians		CA1a: We are conscious of the Gods (dismisses A1a in supporting another side of the question)	0	because we accept the prophecy of destruction and we offer sacrifices to calm their anger (the notion of sacrifice is used as a data grounding the fact that Indians are
4	Las Casas		CA1b: They have a religious consciousness	<i>S</i> ,	conscious of God) they have created a civilisation with complexes religious
			(dismissing A1a in supporting another side of the question)		and laws
7	Sepulveda		REC	R: How can we call this civilisation (dismissal reply; it addresses both counterarguments from the Las Casas	They sacrifice human beings from their own people!
11	Indians	co	CA: Sacrifice which regenerates (counterargument to A1, but comes directly in opposition to Sepulveda's group reply; it brings the truth of the claim into question)	and Indians groups)	for the well-being of our people, for good harvests, our group has priority over the individual we sacrifice combatants prisoners as did great civilisations before us
Argur	nentative sea	uence 2 (Creatu	1 /		
5		A2: Indians are demons. They cannot be creatures of God			they have all the vices
9	Las Casas		CA2: They are beings blessed by God (simple dismiss)		Following Isaac's sacrifice, God declares that all nations on Earth

EDILITIQR 1502 R. Q IE8/2007

N. Muller Mirza, et al.

Furns	naracter Argument (A) Counterargument (CA)	Reply (R)	Justification
10 2	pulveda 18 Casas		R2a:One should at first chase the demon from within yourselves before you can be pacified (integrative reply) R2b: They have not come to a state of grace yet	They have an alphabet, a very precise calendar. As for about human sacrifices, they will stop right away as soon as we have converted them

Table 2 (continued)

admirably policed—and a very demanding religion. Places of worship, priests" (Las Casas 424 subgroup, map1). 425

The Indians subgroup, making reference to the specific mythological and spiritual 426 representations of the Aztec people in this historical period, gives some information about 427 this dimension. For instance, in map1 when they explain: "We are conscious of the Gods, 428 because we accept the prophecy of destruction and we offer sacrifices to calm their anger." 429

If this subtopic is also discussed by the group of Sepulveda, it is, of course, to express 430 their disagreement. In short, their main argument is to say that Indians cannot be considered 431 as "civilized" people since they sacrifice members from their own community. 432

On this point, the Indians subgroup gives many elements in order to justify their position 433 or to make it the most "reasonable" as possible. In map3, they develop and add relevant 434 points about this subtopic; for example: "Our people have been chosen to nourish the fifth 435 Sun by our sacrifices. He needs our support for his battle against the stars and the moon. It 436 is the way we honor him." They try to convince the other groups that their human sacrifices 437 are justified by their own cosmogony. Making this point relevant, they thus bring important 438 meaning-making units into the debate. 439

"Spanish spiritual representation of the world" subtopic as a shared meaning unit 440

In order to support their claims, both Las Casas and Sepulveda groups, in their argu-441 mentation, are using elements from the situated-culturally and historically position of the 442Spanish people living in the 16th century. The Las Casas subgroup, for instance, makes 443 reference to the Bible and Isaac's sacrifice by Abraham to remind that Christians, in a way, 444 also have integrated the human sacrifice as a religious practice. In contrast, the Sepulveda 445subgroup makes reference to a kind of Christian morality, but for sustaining the opposite 446 position, when they claim that "They are naked, thus they are not conscious of God, 447 because they have no physical modesty" (map1), or when they write "Indians are demons. 448 They cannot be creatures of God. They have all the vices" (map1). 449

It is of interest to note that this "moral" dimension becomes an object of discussion in 450 map3. To the argument, as formulated by the Sepulveda subgroup, saying "They are not 451

conscious of God. They are unable to assimilate catechism and chastisement," the Indians 452subgroup replied "If we do not recognize chastisement as you conceive it, it is simply because 453it goes against our own beliefs." The students playing the Indians role are making an 454important point here. They make salient the relativity of these positions—all arguments, and 455maybe all practices, are to be understood in the cultural and historical context in which they 456are expressed. This point thus appears very relevant in the learning activity itself, as one of its 457goals is to make pupils aware that the positions that were discussed during the Valladolid 458Controversy were historically situated, and that it is one of the historian's missions to make 459this context more understandable for people living in another period of time. 460

"Relationship between the Spanish and Indian people" subtopic as shared meaning unit 461

It is worth noting that if meaning-making units about Indian and Spanish Weltanschauung462are elaborated in both maps, only in map3 is the topic of the relationships between Spanish463and Indians stressed.464

This new subtopic was introduced by the Las Casas subgroup when writing down: "our465priests' incapacity and cruelty. They force Indians to submit to religion; otherwise they burn466or hang them" (turn 11, map 3, see Table 3). Since the initial question was focused toward467the Indians' soul, it is now the Spanish practices and "morality" that are discussed.468

The Indians subgroup benefits from this intervention and adds their own claims: (turn 46912, map 3, Table 3) "And your massacres??? We have an eschatological justification for our 470sacrifices. But you, you torture us, slaughter our women and children in God's name of 471 love, goodness and pardon. Is this not a paradox?". In making this point, they say at least 472two things: that Indian people have a kind of "consciousness of God" (that point was put 473into question in the beginning of map3 and mostly in map1) as their own sacrifices have an 474eschatological justification; and that Spanish people behave in a contradictory way by the 475fact that they say that they come and display a religious message full of love, but they only 476provide sadness and horror. 477

This new subtopic actually introduces a double shift in the debate: a shift in topic focus— 478from a focus on defining Indians' identity, the discussion is moving toward the practices of 479Spanish people-and a shift in the dialectical roles: Spanish people who were the accusers are 480now becoming the accused. This shift in the evolution of the debate can be seen as leading to 481inquire into the initial question and its legitimacy: is it legitimate that people who behave in 482such an (inhuman) way can question the humanity of other people? This meta-reflective 483activity, brought about by the Las Casas subgroup and followed by the Indians subgroup, 484 appears here also as an interesting argumentative strategy, calling into question the initial 485dialectical position of the Spanish actors. 486

Moreover, in map3 the implicit issues of the Controversy are addressed, in particular by 487 the Indians subgroup when they write: "you are pretending to bring to us civilisation and 488 Christianism, while you turn us into slaves and are interested first of all in pillaging our 489 wealth" (turn 14, Table 3). It is true that behind the philosophical discussion about the 490 "humanness" of Indians, the very issue for the Spanish King was to know if it was still possible to keep them in a slave position while taking advantage of their rich territories. 492

In this analysis, we can see that a broad and deep picture of the historical event has been elaborated by the character-groups in both maps; participants developed pieces of knowledge about both Indians and Spanish ways of life and thinking. The possibility that is given by Digalo to return to what has been said previously allows participants to go deeper into the topic meaning-making process. This result joins some CMC studies where the role of external representations allows return to prior information (for example, Suthers 498

EDJIT 02. Artib 00.21 _ ROOM 01.68/2007

N. Muller Mirza, et al.

ırns	Character	Argument (A)	Counterargument (CA)	Reply (R)	Justification
rgun	nentative seq	uence 1 (Creatur	re of God)		
1	Las Casas	A1: All human creatures on Earth are blessed by God			See Genesis chapter 22 after Isaac's sacrifice
2	Sepulveda	000	CA1a: They are not God's creatures (simple dismiss)		
3	Las Casas			R1: How can you say such thing? (dismissal reply)	-OK
4	The Indians			PPR	Our people have been chosen to nourish the fifth Sun by our sacrifices. He needs our support for his battle against the stars and the moon. It is the way we honour him. (opposition to CA1 proposed in turn 2
	antativa aaa	uence 2 (conscio	and the second sec		by Sepulveda)
5	Sepulveda				They are unable to assimilate catechism and
6	Indians	God	CA2a: We have our own Genesis (brings the truth of the claim into question)		chastisement If we do not recognize chastisement as you conceive it, it is simply because it goes against our
7	Las Casas		CA2b: They have a		own beliefs They have temples,
			religious consciousness (brings the truth of the claim into question)		priests and religious practices
8	Sepulveda			R2: Indian people do not possess art and ways of humans (reformulating A2 and dismissing CA2a &b)	You sacrifice human beings

Computer-Supported Collaborative Learning

Furns	Character	Argument (A)	Counterargument (CA)	Reply (R)	Justification
9	Indians		CA2a'2/R2: Sacrifice useful to society (gives new pieces of information to CA2 and brings the truth of A2 into question, and is in opposition to R2)		Our sacrifices aim to regenerate our Sun god. One single human sacrifice brings 52 years of life to the whole of our society
10	Sepulveda			R2' Your belief is not attached to a unique God (integrative reply)	
-		uence 3 (Spanish	n practices)		
11	Las Casas	A3a: Our priests' incapacity			They force Indians to submit to religion otherwise they burn
12	Indians	and cruelty A3b: And your massacres???	CA3 :They are lying, they are deceitful and have betrayed Spanish people	Pr	 or hang them We have an eschatological justification for our sacrifices. But you, you torture us, slaughter our women and children in God's name of love, goodness and pardon. Is this not a paradox? The greater they become, the worse they become and no justice prevails among them. This
14	Indians		You mislead us		sign shows that they are not creatures of God You are pretending to
			(opposition to CA3 that bring into question a reason-position link)		bring us civilisation and Christianism, while you turn us into slaves and are interested first of all in pillaging our wealth

et al. 2006). The shapes, in their visible and stable form, render salient an idea to all the 499 participants, and allow them to better identify what arguments are still missing. 500

We also observed that map3 shows a very complex level of understanding. The 501 participants probably had some benefits from their subgroup working on the historical texts 502

🖄 Springer

512

(phase 3). These benefits concerned knowledge about the historical characters, as no student knew at the beginning of the activity about this historical event. Through their individual reading and subgroup working they were able to go deeply into the topic. But they were also getting more familiar, at this point, with the Digalo tool, which allows them to make their reasoning visible not only for the others, but also for themselves. 507

The question about the Indian's soul is thus discussed by the character-groups, and in the discussion each of them are engaged in an exploratory work of subtopics that are relevant for a better understanding of this historical period. How is this picture developed through the argumentative dynamics? 508

Argumentation-oriented analysis

In order to better understand how the argumentative dynamics evolve in the maps, we 513 observe here how the arguments-counterarguments-reply (A–CA–R) sequences are being 514 developed. Let us take one example extracted from map1 which is represented in Table 2. 515

In both maps, we can observe that each claim is justified and is the object of at least one 516counterargument. The oppositions are not simple dismissals and often take quite complex 517forms. A real effort is made by the participants to articulate the ideas to each other. In general, 518sequences end with replies that can be assimilated to dismissal, in Leitão terminology, but 519sometimes by integrative reply, as the arguers take into account the counterargument the 520others have suggested and add a nuance to their initial claim. Neither a local agreement nor a 521withdrawal has been explicitly formulated by the character-groups. We can also notice that 522the argumentative sequences do not follow a chronological order, meaning that participants 523have taken the benefit of the written and stable form of the discussion and have constructed 524their arguments and counterarguments on the basis of the whole picture the Digalo argument 525maps provided. 526

In map1, the sequence A-CA-R has been present through the whole discussion, but the 527characteristic of this first map is that the Sepulveda subgroup took an important role in the 528discussion. It is this group who initiates each sequence and takes the role of "accusers." This 529group proposed two main arguments in order to defend the position that Indians are not human 530beings: Indians are not conscious of God, and they are not creatures of God. There were not so 531many arguments, but it is of interest to note that even if the groups of students were not very 532much prepared at this step of the activity they engaged in the debate, and many of their 533propositions not only are linked to each other in terms of contents, but are also linked with 534arrows. The Las Casas and Sepulveda subgroups, in particular, often return to the arguments 535written by others, adding information or proposing other justifications or examples. 536

The discussion (Table 2) began with an argument given by the Sepulveda subgroup. 537Then the Indians subgroup (turn 2) qualified Sepulveda's argument with a counterargument, 538and the Las Casas subgroup went even further in the counterargument. The reply given by 539the Sepulveda subgroup (in turn 7) is a dismissal: their initial vision of the Indian people 540has not been changed. Their response returns to the question of human sacrifice (initiated 541by the Indians subgroup themselves), which is then re-addressed by the Indians subgroup 542(turn 11) and who add an important element: Indians do not sacrifice their own people but 543war prisoners. 544

It is also the Sepulveda subgroup who proposed the second argument (turn 5). This 545 second argumentative sequence ends with an utterance that can be interpreted as a 546 integrative reply, as it provides a nuance in comparison with their initial claim ("Indians are 547 demons" to "one should first chase the demon from within yourselves"). 548

Computer-Supported Collaborative Learning

So, the students, at this first step, manage to give arguments and counterarguments, 549focusing on the task and co-constructing a shared meaning as they take into account other 550positions and place links between their contributions and others. The arrow function 551provided by Digalo is used here to sustain the interconnection of the utterances, and 552contributes to make a complex argumentation network; this tool, as it is used, seems to 553prevent participants from only juxtaposing their arguments; it also seems to help them to 554think about the argumentative consequences of each claim and, therefore, go deeper into the 555general topic. 556

The same grid has been used for the analysis of map3. We can see in Table 3 how the 557 argumentation develops during the last collective debate after the work in each character-558 group. 559

In map3, what is interesting to observe (see Fig. 4 and, for an extract, Table 3) is that the 560Q2 groups justify more and more their positions as they elaborate content through a complex 561pattern of A-CA-R. Map3 began with a first argumentative sequence where the Las Casas 562subgroup initiated the discussion with an argument that was quickly countered by the 563Sepulveda subgroup, which was dismissed by the Las Casas subgroup (turn 3). The Indians 564subgroup continued with an utterance that can be seen as an opposition of the Sepulveda 565subgroup's CA1 (in turn 2). Then a more complex argumentative sequence is developed. A 566new argument ("they are not conscious of God") is proposed by the Sepulveda subgroup 567(turn 5) and the Indians subgroup then developed a first counterargument (CA2a); a second 568one is developed by the Las Casas subgroup (turn 7); and then a reformulating reply is 569made by Sepulveda (R2:" Indian people do not possess the art and ways of humans"). In 570this reply, Sepulveda group reformulates, in a sense, their first argument (given in turn 5) by 571going deeper in their explanation (Indian people are not conscious of God as they are able 572to sacrifice human beings). This argumentative sequence continued on with another 573counterargument (turn 9, CA'a/R2), proposed by the Indians subgroup, that relies on the 574reformulating reply R2 given by Sepulveda (the response CA'a is directed toward the R2: 575"sacrifice useful to society"). The Sepuvelda subgroup then proposes a reply (R2') that can 576be seen as an integrative reply: "Your belief is not attached to a unique God" (it is a 577modification of their initial claim that Indians are not conscious of God). So, there are 578complex sequences of argumentation that emerge through a co-constructive way of 579debating. Sometime one single argument is the object of five or six turns of writing. The 580way argumentation evolves reveals complex patterns where returns and other references to 581previous utterances are developed in a non-linear way of discussing. In this sense, we can 582say that participants have managed to develop their argumentation and to broaden their 583justifications in relation with others. 584

In this map, the Indians subgroup always used the information provided by Sepulveda 585against their humanity to transform it into a counterargument or a justification that 586integrated their opponent's point of view. The Las Casas subgroup played a major role 587 between the two opposing groups by reformulating the Indians' position as well as the 588Spanish's. They added a very dialogic way of participating by always relying on the other's 589argument and trying to go deeper in the topic. They developed a sort of a mediator posture 590that enhanced the vision of Indians as human creatures by using Spanish people's practices 591as a key point to denounce the contradictory position of Sepulveda in using his own 592Christian cultural elements. Sepulveda's point of view is not directly dismissed, but it is 593implicitly. 594

The way by which the argumentation becomes co-constructed and develops its dynamic 595 between map1 and map3 has probably been supported, on one hand by the intermediate 596 phase (allowing an in-depth study of the historical texts), and on the other hand by the use 597

t4.1

603

604

t5.1

Character Group	Title	Comment
Sepulveda	Indians: neither faith nor law	They are naked, thus they are not conscious of God, because they have no physical modesty
Las Casas	They are beings blessed by God	Following Isaac's sacrifice, God declares that all nations on Earth are blessed
Sepulveda	Indians are demons	They cannot be creatures of God. they have all the vices

 Table 4
 Use of two functionalities-title and comment-in map1

of Digalo in an asynchronous way. But means is given directly by Digalo: it offers
opportunities, in its materiality, to maintain others' attention, to render explicit its own point
of view for oneself, as well as for the others. In order to better understand this last point, let
us consider the description of the uses of some Digalo functionalities that may support the
argumentative activity.598

Uses of Digalo's functionalities

The uses of the functions "title" and "comment"

It is interesting to observe that the character-groups, when writing into a Digalo shape, not 605 only express a position about the question that is at stake but also give a kind of 606 justification for it (see examples in Table 4 for map1 and Table 5 for map3). 607

We can observe that both functionalities provided by Digalo for each written 608 contribution, namely the "title window" and the "comment window," have been used. 609 The way they have been used shows that participants made a semantic difference between 610 them. In the "title window," they generally wrote down what we call the main "argument" 611 or the claim, in Toulmin's terminology. They generally used the "comment window" to give 612 a justification of this claim by making reference to observations: "They sacrifice human 613 beings"; "They have an alphabet, a very precise calendar," or other kinds of data. In map1, 614 the 12 shapes that represent the discussion have a real title and comment. In that way, the 615 use of Digalo fits what the designers intended. 616

In map3, however, if students also use such functionalities, the uses have been 617 developed and transformed. Indeed, these Digalo functionalities have been used in other 618 ways. At some different stages of the debate for instance, the subgroups used the first 619 window (the "title" one) in order to directly address their points to another character or 620 subgroup in a dialogic way of writing. For example, when the Indians subgroup wrote as a 621 title "And your massacres???" and as a comment "We have an eschatological justification 622

Character group	Title	Comment
Sepulveda	They are not conscious of God	
Indians	We have our own Genesis	If we do not recognize chastisement as you conceive it, it is simply because it goes against our own beliefs.
Las Casas	They have a religious consciousness	They have temples, priests and religious practices.
Sepulveda	Indians people do not possess art and ways of humans	You sacrifice human beings

 Table 5
 The uses of title and comments in map3

Deringer

+6.1

Computer-Supported	Collaborative	Learning
--------------------	---------------	----------

	Total		Sepulveda		Las Casas		Indians	
	Map 1	Map 3	Map 1	Map 3	Map1	Map3	Map1	Map3
Number of arrows	12	28	6	9	3	9	2	10
Opposition	11	21	5	8	5	6	2	7
Support	0	6	0	1	1	2	0	3
Neutral	1	1	1	0	0	1	0	0

 Table 6
 Number and type of arrows in maps 1 and 3, according to the character group

for our sacrifices. But you, you torture us (...)". Here the title is not so much a synthesis of 623 what is being developed in the comment but rather has a pragmatic function of quickly 624 saying the counterargument by using the expression "massacres" (on behalf of "sacrifices," 625 used before by the Sepulveda subgroup³). A justification then appears in the comment in 626 order to explain the Indians subgroup's point of view. Moreover, in map3, the content of the 627 title windows is also used to give directly a developed argument with the justification, as in 628 this example by the Sepulveda subgroup in map3: [title] "They are lying, they are deceitful 629 and they have betrayed Spanish people" [comments] "The greater they become, the worse 630 they become and no justice prevails among them." Title windows are also sometimes used 631 just to stop the discussion by asking a provocative question ("And your massacres?" as the 632 Indians group wrote), or to propose directly a counterargument without any justification 633 (for example, when the Sepulveda subgroup writes back to the Indians, saying "You do not 634 believe in one God"). 635

Thus, this development can be observed while comparing how the two maps were built. 636 In the first map, the title is really a main argument or a synthesis of it, and the comment is 637 used to develop a point of view with its justification and explanation, whereas in map3, the 638 title sometimes has both functions embedded. In terms of the argumentation processes, it 639 allows others to know right away the position of the speaker-writer. We do remark that the 640 functionalities, as designed for a specific use by the tool's developers, can be reinterpreted 641 by participants across the discussion; the more they get familiar with the tools, the more 642 they use them in a "personal" way. Digalo also offers to users these possibilities of 643 appropriation. 644

Some examples of the use of the title in map3 (see Table 5) by the different character-645 groups reveal a higher level of variation for the uses of the titles and comments windows. 646 The titles are more often used as a counterargument, while the comments focus on 647 justifications based on examples or other information. We also observed there, with great 648 interest, that the titles and comments windows increased the dialogical way of debating, 649which was lacking in map1. For instance, the way to write to the Indians subgroup was no 650longer as "they" but "you." Also, sometimes some dialogical marks are present from the 651title and repeated in the comment, as in this example from the Indians subgroup: [title] "We 652have our own Genesis"; [comment] "If we ... you ... ". 653

This allows us to conclude that through the use of Digalo's functionalities, the subgroups 654 moved from "talking about" to "talking to" the other, showing that not only were they able 655

³ This "translation" actually seems to be a good argumentative strategy, as it indicates that the same end result—men and women are killed—is referring to different meaning universes: the first one ("massacre") has no reason except the cruelty of the killers; the second one ("sacrifice"), has a transcendental and holy dimension.

identify themselves with their characters.

The use of the arrows

N. Muller Mirza, et al.

656 657

658

669

By means of the arrows, participants have the opportunity to bring salience into the relationship between one utterance and another. We have noticed in both maps (even if in the second one the "network" is more complex), that none of the shapes remained isolated; all are linked with at least one other shape. There are 12 arrows for 12 shapes in map1, and 28 arrows for 22 shapes in map3. It is the opposition arrows that have been mostly used (Table 6). 663

to use the tool in a dialogical way to articulate their perspectives to each other, but also to

These results show that the uses of functionalities have been developed through the 664 activity. In map3, contrary to map1, each subgroup has used arrows in an equivalent way 665 mainly in order to mark their opposition, but also to link their own propositions to others. 666 This shows how learners acted to make understanding and meaning-making process clearer 667 for themselves as well as for their interlocutors. 668

Discussion

Many studies show that argumentation activities may enhance learning due to their 670 dialectical dimension. It allows making the point in discussion more explicit for others and 671 for oneself, to reach conceptual changes by the means of confrontation of perspectives, to 672 increase articulations between the different elements, and to permit co-elaboration of new 673 knowledge. Consequently, argumentation is often seen as a powerful tool for learning. 674 However, in school contexts, it doesn't seem so easy to bring this about. The first difficulty 675 is to invite pupils to argue in a dialectical way. If they are generally able to express their 676 perspectives on a topic, it seems difficult for them to develop justifications and to take into 677 account the arguments of others. 678

Argumentation must be framed, scaffolded and guided, as it is often said. It appears, 679 therefore, important to both (a) support students' thinking by providing them external 680 representations that allow them to focus their attention on specific content; and (b) support 681 the whole activity through phases that allow entering into a controversial topic. Toward this 682 aim, CSCL tools, integrated into an activity that integrates different social and cognitive 683 practices (reading of texts, small-group work, collective debates, etc.), can be of interest for 684 argumentation and learning processes. 685

In this paper, we described the meaning-making processes we observed in the participants immersed in a specific phased learning activity. This activity entailed some socio-constructivist assumptions on learning development: it was sequential, took the form of a role-play, and was mediated by an electronic graphical support called Digalo. Its main pedagogical goals were oriented towards both topic and argumentative development. 690

In this activity, what concretely did the participants do? How did they build meanings 691 from this environment? Did they manage to find arguments and enter into an argumentative 692 process? Did they construct a new understanding of the topic in question? 693

In order to obtain answers to these questions, we adopted a descriptive and "microanalysis" approach to two phases of the activity, specifically two collective debates mediated by Digalo that we considered "micro-histories." The first one occurs at the beginning of the activity, the second one after the study of documents. We focused our study on two main dimensions that we distinguished for the purpose of the analysis: the participants' elaboration of what we called "topic meaning-making units," and the development of an argumentative 699

sequence. We were interested in how argumentation dynamics develop through discussion 700 and how topic meaning-making units are themselves set up in these processes. 701

In terms of topics and knowledge units that were built by the participants, we showed 702 that a broad picture of the historical event had been elaborated. The main dimensions were 703 addressed: information about specificities of the Aztec civilization, contextual and historical 704points about Spanish people, and the relationship between both cultural groups. The topic 705 meaning-making units give a quite complex picture of the historical context, its issues and 706 also of the different main actors who were involved in the Valladolid Controversy in the 707 mid-16th century. In exploring this topic through readings and argumentation, students 708 showed that they were able not only to elaborate pieces of knowledge, but also to "de-709center" them from their here-and-now perspective. They managed easily to put aside their 710personal way of considering the event. They showed abilities, therefore, to adopt a historian's 711 way of working, oriented towards the study of historical documents and understanding the 712way of life and thinking specific to this historical period, with non-judgmental and personal 713consideration. We also observed that a broadening of understanding of the Controversy issues 714 emerged in the second map. 715

The elaboration of this complex topic is embedded into argumentative dynamics. We studied 716 them using Leitão's unit of analysis, the argumentative sequence (argument-counterargument-717 reply). From our observation, participants showed abilities not only to formulate claims and 718 justifications, but also to make counterarguments and take them into account in their responses 719in an articulated and dialogical way. In this process, oppositions prompted participants to make 720explicit their arguments, justify them, and add new pieces of knowledge to the ongoing 721 discussion. If the characters played by the students did not change their initial view about 722Indians' souls, we observed that argument and counterargument dynamics led them to 723 concessions of a sort (at least for the Sepulveda subgroup). We observed with interest that map3 724 showed more dialogical traces, as if participants were more able to enter into a joint discussion 725at this step of the learning activity. It is also in this map that new argumentative strategies were 726 used and that a discursive shift occurred: the character-group, Sepulveda, who were supposed 727 to be the accusers, become the ones who are the object of attack. 728

These observations sustain results of previous studies on how argumentation and 729learning clarify learners' difficulty in engaging the argumentation process due to its cog-730 nitive and affective load. It seems that it is important to first prepare the argumentation 731phase with activities in order to support and facilitate the elaboration of relevant arguments. 732 The role-play format of the activity seemed to have permitted learners to give arguments 733 and counterarguments in a way that was not felt to be socially threatening, affectively 734speaking, since they did not defend their own position but the characters' (Stein and Albro 735 736Q3 2001; Van der Puil et al. in press).

Moreover, these interactive dialogical constructions of both topic and argumentative 737 discourse are supported by the specific functionalities Digalo affords. In our situated and 738 interactive approach of cognition, it is not possible to separate knowledge construction and 739argumentative dynamics from the tools used. In this sense, the uses of the tools play an 740important role: the shape, in particular, leads toward a shared understanding of the topic 741 under construction. The titles, comment windows and arrows, in the way they have been 742used, have facilitated the co-construction of meaning-making processes, sustaining the 743 argumentation process. They shed light on the fact that if one expresses a claim, one must 744justify it, take into account what has been said previously, and focus others' attention on 745what has been written, for the others as well as for oneself. It is as if the use of these Digalo 746 functionalities, even in this short period of time, led the users to broaden and deepen the 747 topic (mainly in map3) in an argumentative way, exploring different ways to contradict an 748

Deringer

argument, justify a position, etc. The fact that the participants can read directly on maps the 749history of their shared thinking may also be of influence on individual and collective levels. 750The shared argument map allows participants to see not only what has been built 751previously, but also inserts it in a process of collective reasoning. The process of co-752constructing units of meaning making render them explicit to others by the use of shapes 753 and arrows and the co-construction of ways of communicating and arguing through 754synchronous discussion of intrinsically interconnected items. Co-construction develops 755 through the ongoing activity of a shared meaning-making process and argumentative 756 discussion. It would be interesting for further studies to analyze the role of external 757 visualization of the discussion at both of these levels. We are now in the process of adapting 758the Valladolid Controversy scenario for younger pupils in a school context to better grasp 759the development of argumentative competencies. 760

Argumentation and thinking are intrinsically interwoven. However, what are the 761methodological means that allow grasping this relationship, even more when it is mediated 762by an electronic device that significantly modifies the usual conversational way of arguing 763and thinking? It seems that taking into account an interactive unit-the A-CA-R sequence-764 provides good opportunities to see, in an interactive way, how the discussion is evolving and 765permits incorporating the co-construction of learning into argumentation even in the same 766turn of speech (Leitão 2001; Marková 1990). For this analysis, we distinguished two 767 dimensions: topic meaning-making and argumentation dynamic. If this distinction appears 768artificial, the results it provides give cues to a better understanding of their interconnec-769 tedness. In the continuity of Suthers (2006), we could talk about an intersubjective 770 meaning-making-oriented level of analysis comprising both topic meaning-making and 771 argumentative-oriented levels. 772

Acknowledgements This research has been carried out in the frame of the DUNES project. DUNES 773(Dialogical argUmentative Negotiation Educational Software) is a European project coordinated by Professor 774775 Baruch Schwarz, Hebrew University of Jerusalem, and funded by the 5th Program Frame of the European 776 Commission (IST-2001-34153). It involved 9 participants, academic partners and software developers from France, Germany, Greece, Israel, The Netherlands, Sweden, Switzerland and the UK http://www.dunes.gr/). 777We wish to warmly thank Karine Darbellay, Sophie Lambolez and the students who participated in the 778 pedagogical activity for their help in the realization of this research; Jocelyne Muller and Charles Heimberg, 779teachers in history and history teachers' trainers, who advised us on the elaboration of the pedagogical 780781activity; and Cynthia Lagier for her English revision of the manuscript. We are also grateful to Michael Baker and Jerry Andriessen for their invitation, and to Dan Suthers and to three reviewers for their stimulating 782comments on a previous version; they have provided us with cues to rework our manuscript. 783

References

785

- Andriessen, J. (2006). Arguing to learn. In K. Sawyer (Ed.), Handbook of the learning sciences (pp. 443-786459). Cambridge: Cambridge University Press. 787 788
- Andriessen, J., Baker, M., & Suthers, D. (Eds.) (2003). Arguing to learn: Confronting cognitions in computer-supported collaborative learning environments. Dordrecht: Kluwer. 789
- Baker, M. J. (2004). Recherches sur l'élaboration de connaissances dans le dialogue. [Research on the 790elaboration of knowledge in dialogue]. Mémoire d'Habilitation à Diriger des Recherches (HDR), 791792 psychologie, Université Nancy 2. [http://tel.archives-ouvertes.fr/tel-00110314].
- Baker, M., & Lund, K. (1997). Promoting reflective interactions in computer-supported collaborative 793 learning environment. Journal of computer assisted learning, 13, 175-193. 794795

Bakhtin/Volosinov. (1929/1973). Marxism and the philosophy of language. New York: Seminar.

Bakhtin/Volosinov. (1930/1983). Literary stylistics 2. The construction of the utterance. In A. Shukman (Ed.), 796Bakhtin school papers. Russian poetics in translation (pp. 114–138). Somerton: Old School House. 797

Computer-Supported Collaborative Learning

Bourdin, S., Licot, MN., Conti, A., & Duquenne, C. (2001). La question de l'autre en débats: Jouer la	798
Controverse de Vallodolid en classe [the question of the other in debates: To play the Valladolid	799
Controversy in class]. Le cartable de Clio. Revue romande et tessinoise sur les didactiques de l'histoire,	800
1, 155–161.	801
Bruner, J. (1996). The culture of education. Harvard: Harvard College.	802
Carrière, JC. (1992). La controverse de valladolid [the valladolid controversy]. Belfond: Le pré aux Clercs.	803
Driver, R., Newton, P., & Osborne, J. (2000). Establishing the norms of scientific argumentation in	804
classroom. Science Education, 84(3), 287–312.	805

- Dunn, J., & Munn, P. (1987). Development of justification in disputes with motherand sibling. 806 807 Developmental Psychology, 23, 791–798.
- Glassner, A., & Schwarz, B. (2004). The synchronous mapping discussions: The effects of floor control in 808 turn-taking and choice of argumentative representations. Eighth International Conference on 809 Information Visualisation (IV'04). 810
- Golder, C., & Coirier, P. (1994). Argumentative text writing: Developmental trends. Discourses Processes, 811 18 (2), 187–210. 812
- Heimberg, C. (2002). L'Histoire à l'école. Modes de pensée et regard sur le monde [History at school. Ways 813 814 of thinking and a glance at the world]. Genève: ESF.
- Hirsch, L., Saeedi, M., Cornillon, J., & Litosseliti, L. (2004). A structured dialogue tool for argumentative learning. Journal of Computer Assisted Learning, 20, 72-80.
- Hron, A., & Friedrich, H. F. (2003). A review of web-based collaborative learning: Factors beyond technology. Journal of Computer Assisted Learning, 19(1), 70.
- Hron, A., Hesse, F. W., Cress, U., & Giovis, C. (2000). Implicit and explicit dialogue structuring in virtual 819 learning groups. British Journal of Educational Psychology, 70, 53-64. 820
- Koschmann, T., Zemel, A., Conlee-Stevens, M., Young, N., Robbs, J., & Barnhart, A. (2003). Problem-821 atizing the problem: A single case analysis in a dPBL Meeting. In B. Wasson, S. Ludvigsen, & U. Hoppe 822 823 (Eds.), Designing for change in networked learning environments: Proc. international conference on 824 computer support for collaborative learning 2003 (pp. 37-46). Dordrecht: Kluwer. 825
- Leitão, S. (2000). The potential of argument in knowledge building. Human Development, 43, 332-360.
- Leitão, S. (2001). Analyzing changes in view during argumentation: A quest for method. Forum Qualitative Social Research, 2, 2.
- Mac Alister, S., Ravenscroft, A., & Scanlon, E. (2003). Combining interaction and context design to support collaborative argumentation in education. CALRG, 204.
- Marková, I. (1990). A three-step process as a unit of analysis in dialogue. In I. Marková & K. Foppa (Eds.), The dynamics of dialogue (pp. 129-146). Hemel Hempstead: Harvester.
- Mercer, N. (1995). The guided construction of knowledge: Talk amongst teachers and learners. Clevedon, Philadelphia: Multilingual matters, cop.
- Mercer, N., & Wegerif, R. (1999). Is exploratory talk productive talk? In K. Littleton & P. Light (Eds.), Learning with computers: Analysing productive interaction (pp. 79–101). London, New York: Routledge.
- Miller, M. (1986). Learning how to contradict and still pursue a common end: The ontogenesis of moral argumentation. In J. Cook-Gumperz, W. Corsaro, & J. Streeck (Eds.), Children's words and children's language (pp. 425–479). Berlin: Mounton de Gruyter.
- Muller, N., & Perret-Clermont, A. N. (1999). Negociating identities and meanings in the transmission of knowledge: Analysis of interactions in the context of a knowledge exchange network. In J. Bliss, R. Säljö, & P. Light (Eds.), Learning sites. Social and technological resources for learning (pp. 47-61). Oxford: Pergamon.
- Muller Mirza, N. (2005). Psychologie culturelle d'une formation d'adulte [Cultural psychology of an adult training]. Paris: L'Harmattan.
- Munneke, L., Van Amelsvoort, M., & Andriessen, J. (2003). The role of diagrams in collaborative argumentation based learning. International Journal of Educational Research, 39, 113-131.
- Osborne, J., Erduran, S., Simon, S., & Monk, M. (2001). Enhancing the quality of argument in school 848 science. School Science Review, 82(301), 63-70. 849
- Perret-Clermont, A. N. (1980). Social interaction and cognitive development in children. London: Academic 850 851Press
- Perret-Clermont, A.-N., Carugati, F., & Oates, J. (2004). A socio-cognitive perspective on learning and 852 cognitive development. In J. Oates & A. Grayson (Eds.), Cognitive and language development in 853 children (pp. 303-332). The Open University & Blackwell Publishing. 854
- 855 Perret-Clermont, A.-N., Perret, J.-F., & Bell, N. (1991). The social construction of meaning and cognitive activity in elementary school children. In L. B. Resnick, J. M. Levine, & S. D. Teasley (Eds.), 856

815

816

817

818

826

827

828

829

830

831

832

833 834

835 836

837

838

839

840 841

842

843

844 845

846

Perspectives on socially shared cognition (pp. 41-62). Washington D.C: American Psychologica
Association.
Perret-Clermont, A. N., & Schubauer-Leoni, ML. (1981). Conflict and cooperation on opportunities fo learning. In W. P. Robinson (Ed.), <i>Communication in development</i> (pp. 203–233). London: Academic
Ravenscroft, A. (2003). From a conditioning to highly communicative learning communities: Implications of
50 years of research and development in eLearning interaction design. Association for Learning
Technology Journal, 11, 4–18.
Rigotti, E., & Greco, S. (2004). Introduction. http://www.argumentum.ch.
Schwarz, B., & Glassner, A. (2003a). Designing CSCL argumentative environments for broadening
understanding of the space of debate. In R. Säljö (Ed.), Information and communication technologie, and the transformation of learning practices.
Schwarz, B., & Glassner, A. (2003b). The blind and the paralytic: Supporting argumentation in everyday and
scientific issues. In J. Andriessen, M. Baker, & D. Suthers (Eds.), Arguing to learn: Confronting
cognitions in computer-supported collaborative learning environments (pp. 227-260). Dorbrecht
Kluwer Academic Publishers.
Schwarz, B., Neuman, Y., & Biezuner, S. (2000). Two wrongs may make a right if they argue together Cognition and Instruction, 18(4), 461–494.
Soller, A., Lesgold, A., Linton, F., & Goddwin, B. (1999). What makes peer interaction effective? Modelling
effective communication in an intelligent CSCL. Working Papers of the American Association for
Artificial Intelligence Fall Symposium on Psychological Models of Communication in collaborative
systems. Menlo Park, California. Stein, N. L., & Albro, E. R. (2001). The origins and nature of arguments: Studies in conflict understanding
emotion, and negotiation. <i>Discourse Processes</i> , 32(2–3), 113–133.
Suthers, D. (2003). Representational guidance for collaborative inquiry. In J. Andriessen, M. Baker, &
D. Suthers (Eds.), Arguing to learn: Confronting cognitions in computer-supported collaborative learning
environments (pp. 27–46). Dordrecht: Kluwer.
Suthers, D. (2006). Technology affordances for intersubjective meaning-making: A research agenda fo
CSCL. International Journal of Computer-Supported Collaborative Learning (ijCSCL), 1(3), 315–337
Suthers, D., & Hundhausen, C. (2003). An empirical study of the effects of representational guidance of
collaborative learning. Journal of the Learning Sciences, 12(2), 183-219.
Suthers, D., Vatrapu, R. Medina, R., Joseph, S. & Dwyer, V. (2006). Beyond threaded discussion
Representational guidance in asynchronous collaborative learning environments. Computers and
Education. Tartes, V. Parret Clermont, A. N. Marro, P. & Grosson, M. (2004). Interactions, sociolog, et appropriation
Tartas, V., Perret-Clermont, AN., Marro, P., & Grossen, M. (2004). Interactions sociales et appropriation des strategies par l'enfant pour résoudre un problème: Quelles methodes? <i>Bulletin de Psychologie</i> , 469
(57), 111–115.
Toulmin, S. E. (1958). <i>The uses of argument</i> . Cambridge, UK: University Press.
Van der Puil, C., Andriessen, J., & Kanselaar, G. (in press). Exploring relational regulation in compute
mediated (collaborative) learning interaction: A developmental perspective. <i>Cyberpsychology & Behavior</i> .
van Eemeren, F. H. (2003). A glance behind the scenes: The state of the art in the study of argumentation Studies in Communication Sciences, 3/1, 1–23.
van Eemeren, F. H., & Grootendorst, R. (2004). A systematic theory of argumentation. Cambridge Cambridge University Press.
Veerman, A. L., & Treasure-Jones, T. (1999). Software for problem solving through collaborative argumentation. In J. Andriessen & P. Coirier (Eds.), <i>Foundations of argumentative text processing</i> (pp. 203–229). Amsterdam: University of Amsterdam Press.
(p). 205–229). Amsterdam. University of Amsterdam (1988). Vygostsky, L. (1978). Mind in society. The development of higher Psychological Processes. Harvard Harvard University Press.
Wood, T. (1996). Classroom contexts and learning mathematics. 2nd ISCRAT Conference, Genève.
wood, 1. (1990). Classiooni contexts and rearning mathematics. 2nd ISCRAT Conjerence, Geneve.